



CITY OF LONDON
REQUEST FOR PROPOSALS
FOR
Integrated Public Safety System

Sealed Bids will be Received until May 31, 2017; 0900hrs.
at:
Office of Safety-Services Director Joseph D. Mosier
City of London
6 E 2nd St.
London, OH 43140
Phone: 740-852-3243

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1.0 Notice to Proposers

City of London is seeking proposals from qualified Vendors to provide an Integrated Public Safety System comprised of the following:

Computer Aided Dispatch with integrated mapping
 Mobile Data
 Automated Vehicle Location
 Law Enforcement Report Management System

The overall goals of the new system are:

- Computer aided dispatch with real time mobile communications
- Integrated system with records management solutions
- 99.999% system availability
- Improve and increase sharing of data & statistical information
- Ease of use
- Expansion capability to grow with the City of London needs
- Improve overall level of service to London's citizens

2.0 General Information and Overview

The City of London serves a population of 10,000 providing dispatching operations for London Police Division. The current systems in use are web based OHLEG CAD & RMS.

Statistical Information

GEOGRAPHIC INFORMATION	
Service Area in Square Miles:	9
Population Served:	10,000
Number of Miles of Streets:	44
Number of Police Departments	1
Number of Police Beats/Patrol Areas:	1
Number of Police Subdivisions (Reporting Districts, Zones):	0
Number of Jail Beds	0
Number of Fire Departments	1
Number of Fire Stations	1
Number of EMS Stations	1
Number of Fire Subdivisions (Boxes, Station /Areas, Reporting Districts)	0
Number of EMS Subdivisions (Boxes, Station /Areas, Reporting Districts)	0

DEPARTMENTAL STAFFING	
Total Number of Sworn Officers:	18
Total Number of F/T Fire Personnel	12
Total Number of Volunteer Fire Personnel	0
Total Number of EMS Personnel	0
COMMUNICATIONS CENTER OPERATIONS	
Number of Dispatch Workstation Positions:	2
Number of Call-Takers Workstation Positions:	0
Number of Supervisor Workstation Positions:	0
Number of Administrative Workstation Positions:	0
Number of Training Positions:	0
Number of Remote Positions/Locations:	0

INTERFACES		
System Interfaced	Existing System	# of Units
Enhanced 911	APPS	1
Alphanumeric Paging	n/a	
Automatic Vehicle Location System	n/a	
Mobile Data Computer	n/a	
Station Alerting	n/a	
CAD to CAD	n/a	
Message Switch (State and Local)	n/a	
Police RMS:	OHLEG	
Fire RMS:	n/a	
Billing:	n/a	

CALL VOLUMES			
Telephone Calls Received	Police 2016	Fire 2016	EMS 2016
Number of E 9-1-1 Telephone Calls:	654	n/a	n/a
Number of 7-Digit Telephone Calls:	41,000	n/a	n/a
Number of Calls on TDD Line:	0	n/a	n/a
Calls for Service	Police 2016	Fire 2016	EMS 2016
Number of E 9-1-1 Telephone Calls:	654	n/a	n/a
Number of 7-Digit Telephone Calls:	9065	n/a	n/a
Number of Calls on TDD Lines:	0	n/a	n/a

The City of London desires to acquire all software, hardware and required services from a single vendor acting as the prime contractor. The City of London prefers that all systems proposed be

on the same platform, but will consider other proposal options provided that the proposed solution provides the City of London with an integrated system.

3.0 Schedule of Events

Release of RFP	April 24, 2017
Pre-proposal conference	non-mandatory; May 9, 2017
Questions Due	May 19, 2017
Proposals Due	May 31, 2017 0830hrs
Bid Opening	May 31, 2017 0900hrs
Vendor Demonstrations	June 1, 2017 if required
Contract Award	June 5, 2017
Execution of Contract	June 26, 2017
Project Kickoff	September 1, 2017
Begin Live Operations	October 1, 2017

4.0 Proposal Process

Pricing must be valid for a period of 180 days from the proposal due or extensions thereof.

Proposals may be withdrawn, modified, or cancelled by the Vendor up to 5 days prior to the due date. A modified proposal must be replaced in its entirety and so stated in the accompanying cover letter.

Vendors must acknowledge receipt of all addenda to the RFP in their transmittal letter. The transmittal letter must be signed by a person authorized to bind the company, and include contact information technical or clarification questions.

5.0 Proposal Instructions

Technical questions regarding this RFP must be directed only to the individual identified below:

Joe Cox, jcox@lpdoh.com, 740-852-1414, 740-852-7025

Sealed proposal responses will be accepted until May 31, 2017 at 0830hrs. Late proposals will not be accepted. Proposals must be addressed to:

Joseph D. Mosier, 6 E 2nd St., London, OH 43140, 740-852-3243

and marked "RFP No. LPD 17-01 for an Integrated Public Safety System, due date May 31, 2017"

Vendors shall provide 2 copies and one (1) original. All proposals must be typed on standard 8-1/2" x 11" paper, indexed and placed in a three-ring binder.

Proposals shall include the following

Transmittal Letter
Table of Contents
Executive Summary
Vendor Information
References
Technical Approach
Compliance Matrix
Pricing and Payment Terms
Attachments

6.0 Confidential Information

The City of London is subject to the open records laws of Ohio. Information provided in Vendor's proposal response will be held in confidence until final award of a contract, at which time proposals will be available for release upon request under said open records laws. Any confidential or trade secret information that Vendor wishes to be withheld must be appropriately marked in its proposal response. The City of London will withhold such trade secret information to the extent allowed Ohio's open records laws.

7.0 Proposal Evaluation and Selection

Evaluation and selection criteria will be based on the following parameters:
Compliance with functional requirements; public safety experience; pricing, positive references.

8.0 Executive Summary

Vendor shall include an Executive Summary of no more than 10 pages in length providing a brief overview and summary of the proposed solution.

9.0 Vendor Information

Vendor shall include a brief company history discussing the company's development history with public safety solutions; company location; number of employees; evidence of financial stability (previous 3 years financial statements if a public company; if a privately held company, bank reference and description of financial status).

10.0 References

Vendor shall provide at least 5 client references with installed systems of similar size and nature to the system proposed herein. References must include name of agency, point of contact with phone number and/or email, fax number, software applications installed, number of users, date live operations began with Vendor's system.

11.0 Terms and Conditions

The successful vendor will be required to comply with the following standard contractual terms and conditions.

1. **BACKGROUND INVESTIGATION/FINGERPRINTS REQUIRED.** The contract will include a requirement that the vendor's employees assigned to this project must consent to and pass a fingerprint based background check and sign a confidentiality agreement prior to commencing work on the project.

2. **NON-DISCRIMINATION.** All hiring shall be on the basis of merit and qualification and there shall be no discrimination in employment on the basis race, ancestry, color, physical or mental disability, religion, national origin, sex, age, marital or familial status, creed, ex-offender status, physical condition, political belief, public assistance status or sexual orientation, gender identity or expression, except where these criteria are reasonable bona fide occupational qualifications.

3. **COMPLIANCE WITH THE AMERICANS WITH DISABILITIES ACT (ADA).** Contractor shall comply with any applicable provisions of the AMERICANS WITH DISABILITIES ACT with respect to the performance of this contract. Contractor shall incorporate or communicate the intent of the following statement in all publications, announcements, video recordings, course offerings or other program outputs: "Contractor will provide reasonable accommodations for any known disability that may interfere with a person in participating in any service, program or activity offered by the Contractor. In the case of documents, recordings or verbal presentations, alternative accessible formats will be provided. For further information call the Contractor."

4. **EVIDENCE OF WORKERS COMPENSATION COVERAGE.** Contractor hereby certifies that Contractor is covered by a Workers' Compensation insurance program with either the State of Ohio, a private insurance carrier, or an approved self-insurance plan in accordance with Ohio State law and that the City has no liability for Contractor's worker's compensation insurance or claims or that the Contractor has received a waiver of such coverage from the State of Ohio. If the Contractor has not received a waiver from such coverage, the Contractor shall provide evidence of such coverage to the City and County prior to the execution of the agreement.

5. **COMPLIANCE WITH OTHER FEDERAL, STATE, COUNTY, AND MUNICIPAL LAWS.** Contractor shall obey all other laws, ordinances, regulations and rules of the Federal, State, County and Municipal governments which may be applicable to its operations. Said laws include, but are not limited to, the Equal Employment Opportunity laws, the Fair Labor Standards Act, and Occupational Safety and Health Administration (OSHA). Any violation of applicable law shall constitute a breach of this Agreement and Contractor shall hold the City harmless from any and all liability arising out of, or in connection with, said violations including any attorney's fees and costs incurred by the City as a result of such violation.

6. **OWNERSHIP AND PUBLICATION OF MATERIALS.** All records, drawings, reports, information, data, and other materials prepared by the Contractor pursuant to this Contract are the property of the City, which has the exclusive and unrestricted authority to release, publish or otherwise use, in whole or part, information relating thereto. No material produced in whole or in part under this Contract may be copyrighted or patented in the United States or in any other country without the prior written approval of the City.

7. **REPORTS AND INFORMATION.** The Contractor will maintain accounts and records, including personnel, property and financial records, adequate to identify and account for all costs pertaining to this Contract and such other records as may be deemed necessary by

the City to assure proper accounting for all project funds, both federal and non-federal shares. These records will be made available for audit purposes to the City or its authorized representative, and will be retained for three years after receipt of final payment for the services rendered under this Contract unless permission to destroy them is granted by the City.

8. ACCESS TO RECORDS. It is expressly understood that the Contractor's records relating to this Contract will be available during normal business hours for inspection by the City or their authorized representatives.

9. PLACE OF VENUE. The parties understand and agree that performance of this contract is for the City of London and that in the event of litigation concerning it, venue is the in and for the County of Madison, State of Ohio. This Contract will be construed under and governed by the laws of the State of Ohio.

10. INDEMNIFICATION. The Contractor waives any and all claims and recourse against the City of London including the right of contribution for loss and damage to persons or property arising from, growing out of, or in any way connected with or incidental to the Contractor's performance of this contract except for liability arising out of sole negligence of the City or its officers, agents or employees. Further, the Contractor will indemnify, hold harmless, and defend the City against any and all claims, demands, damages, costs, expenses or liability arising out of the Contractor's performance of this Contract except for liability arising out of the sole negligence of the City or its officers, agents or employees.

11. LEGAL FEES. In the event either party incurs legal expenses to enforce the terms and conditions of this Contract, the prevailing party is entitled to recover reasonable attorney's fees and other costs and expenses, whether the same are incurred with or without suit.

12. INSURANCE - TERMS AND LIMITS. Without limiting any of the other obligations or liabilities of the Contractor, Contractor shall obtain and maintain all required insurance from companies lawfully authorized to do business in the State of Ohio with minimum "A.M. Best Rating" of A-,VI.

13. CONTRACTOR'S LIABILITY NOT LIMITED. By requiring such insurance and insurance limits as listed in this document, Owner does not represent that coverage and limits will necessarily be adequate to protect Contractor, and such coverage and limits shall not be deemed as a limitation on Contractor's liability under the indemnities granted to Owner in the Contract Documents.

12.0 Warranty and Support

Vendor shall describe its warranty and follow-on support and maintenance for the system proposed. A warranty period of less than twelve months from go live is not acceptable.

13.0 Technical Approach

Vendor shall provide a narrative description of the proposed solution, including project implementation/management methodology and training.

14.0 Acceptance

Vendor shall describe its acceptance test procedures and system cut-over methodology. The selected Vendor must provide draft acceptance procedures to the City of London for review.

15.0 Pricing

Vendor shall provide detailed pricing for all software, hardware, and services, including subcontractor or third party items proposed.

16.0 Payment Terms

The City of London desires a payment schedule based on project milestones.

17.0 Attachments

Vendor shall provide its standard purchase agreement, and support agreement. Product literature may also be included as attachments, but is not mandatory. Vendor shall attach a functional requirements matrix for their specific solutions capabilities.

18.0 Functional Specifications Matrix

Vendor shall respond to the attached Functional Requirements Matrix by inserting an “x” in the appropriate column next to each numbered requirement. For comments exceeding 10 lines of text, Vendors shall provide additional information on separate pages, but must include the applicable Functional Requirement tab heading, and the requirement number, for example.:

CAD Requirements

C1 Latest version of Windows operating system, and Microsoft SQL Server compliant relational database.

Vendor response:

18.0 Functional Specifications

18.1 Functional Specifications Legend

RESPONSE CODE	DEFINITION
5 Existing	The requirement will be met by proposed existing software that is installed and operational at other sites and can be demonstrated to the City of London. A "5" response to any requirement signifies that the proposed system provides the <u>actual</u> capability to meet the requirement without extensive user intervention or development. Indirect or implied solutions to meet the requirement should not be coded "5".
4 Under Development	Requirement will be met by software that is currently under development, in Beta test, or not yet released.
3 Minor Modification	Requirement will be met with minor modifications to existing software or use of software tools such as application report writer, query, etc. All work shall be performed by the vendor - any additional costs must be noted.
2 Additional Tool(s)	Requirement could be met by the use of proposed software tools, such as a report writer, query language or spreadsheet- any additional costs must be noted.
1 Major Customization	Requirement will be met by major modifications to existing software or by new custom software programming. <u>All work shall be performed by the vendor, and any additional costs must be noted.</u>
0 Not Available	Requirement cannot be provided.

Additional Instructions:

1. An omitted response will be scored as a '0' response.
2. Any deviation from the response codes will be interpreted at the discretion of the purchasing agency.
3. Costs associated with 3,2 or 1 responses should be clearly shown in the margin to the right or below the bracket (e.g., [3] **\$1,000**).
4. All costs associated with 3, 2 or 1 responses must also be included in the Vendor's Cost Estimates.
5. Vendors are permitted to respond or add comments in the "Comments" field to clarify their offering, explain how their solution responds to the requirement or offer an alternative perspective as to how this function may be met by the proposer.

18.2 General System Overview

18.2.1 General System Requirements

System Description		Response	Comments
1.	Does the current IT system come from a single, integrated public safety software product suite?		
2.	Does the Application support Windows Active Directory integration?		
3.	Is the system multi-jurisdictional allowing individual agencies, departments, groups or individuals to share data while also protecting agency specific or confidential data? This agency has the desire to share data with the county Sheriffs Dispatch.		
4.	Can the users be logged onto more than one Workstation concurrently?		
5.	Are all software modules fully integrated to maximize information sharing and reduce duplication of effort?		
6.	Does the application software utilize relational database management systems technology and normalization principals to eliminate duplicate entry, duplicate storage and operational inefficiencies?		
7.	Is the client user interface Microsoft® Windows, so that users can easily find the programs and tables they need?		
8.	Is the latest version of Windows operating system, and Microsoft SQL Server compliant relational database supported?		
9.	Does the agency have the ability to choose which operating system and platform the software runs on?		
10.	Does the system provide for narrative/comment fields of virtually unlimited length (within disk storage boundaries) within the most common shared tables such as incidents, names, property, vehicles, arrest tables and others within the application?		

11.	Does the system provide a spell-checking utility for narratives such as incident/arrest comment fields throughout the system?		
12.	Does the text editor or word processor enable standard Windows cut, copy and paste functionality?		

18.2.2 System Training\Documentation

System Description		Response	Comments
1.	Are on-line tutorials available to assist with training of new hires?		
2.	Is a practice database, independent of the live database available for users to train on?		
3.	Is software application documentation provided on-line and accessible by any networked PC?		

18.2.3 Agency-wide Messaging and Chat

System Description		Response	Comments
1.	Does the system provide an electronic messaging and chat capability for exchange of messages between employees or groups?		
2.	Does the system alert an operator of a new message from any screen in the system?		
3.	Are users able to interrupt a task to read and/or send messages, then return to the previous task and continue where they left off?		
4.	Are users able to save internal messages in electronic folders for later retrieval?		

18.2.4 System Queries

System Description		Response	Comments
1.	Does the system provide the ability to search for information using advanced searching, such as: <ul style="list-style-type: none"> - Address or any part of address - Involved Party - Incident Type - Vehicle Plate - Subdivision - Date Range - Reporting Officer - Incident Number 		
2.	Does the system allow the search criteria to be non-case sensitive?		
3.	Does the system provide the ability to search text or narrative fields using wild card characters?		
4.	Does the system provide Soundex search capabilities, particularly for names?		

5.	Does the system provide the ability to jump directly to a desired field(s) by using either the keyboard or mouse?		
6.	Does the system allow users to combine search criteria from multiple scenarios in the same table or combine the search using other tables, such as names, vehicle, property, and incident records?		
7.	Does the system provide the ability to list and display, in table form, all records matching the search criteria?		
8.	Is the user able to perform a search and then add or refine the list with additional search criteria?		
9.	Does the system provide the capability to define rectangular radius searches for a Geobase address?		
10.	Is the system capable of meeting the U.S. Department of Justice's Global Justice XML Data Model principles for data sharing and integration with other systems?		

18.2.5 Security

System Description		Response	Comments
1.	Is the software application administrator able to define security on world, group, and individual level for all modules within the system?		
2.	Is there a unique login and password available to each user that defines system capabilities?		
3.	Does the application software enable the assignment of a user to one primary group and multiple secondary groups? (For example, a user who is a supervisor of a patrol shift might be assigned to a primary group for patrol and to a secondary supervisor group that gives or restricts additional privileges?)		
4.	Does the system provide for security on at least the following levels: - Add - Modify - Delete - view		
5.	Does the system apply agency-level security to access from third-party applications?		
6.	Does the system allow the agency to track certain table accesses by users, such as which records have been printed, searched for, viewed, added, and deleted in a table?		
7.	Does the system allow multiple agencies to share the same host server yet partition the data to ensure security and limit data access from other agencies to sensitive information?		

18.2.6 Reporting Capabilities

System Description		Response	Comments
1.	Does the system offer pre-formatted (canned) system reports available from menu options?		
2.	Is the user able to define or limit the information included in a report; for example, a given date range and/or by a particular officer?		
3.	Is the user able to direct reports to a display screen or a printer?		
4.	Does the system provide for the creation of state-approved OIBRS reports?		
5.	Does the system enable the user to output reports in ASCII file format, including tab, command, and pipe delimited files, suitable for import into third party applications such as Microsoft Excel, Arcview, etc. (In other words, is the system ODBC Compliant?)		
6.	Does the system support the import/export of data in an XML format or comply with the U.S. DOJ Global Justice XML data model?		
7.	Does the system support the ability to output reports in a PDF or HTML format?		
8.	Does the system provide the ability to create ad hoc reports using third party Report Writers such as SQL Reporting Service (SRS)?		

18.2.7 Reports

Please indicate whether the proposed system can produce the following reports without the need for an external report writer or third-party software application.

System Description		Response	Comments
1.	Dispatcher Response Time		
2.	Event Log by Date		
3.	Event Log by Location		
4.	Event Log by Signal		
5.	Event Log by Signal (Location)		
6.	Event Printout		
7.	Events per Hour Analysis		
8.	Response Time Analysis by Nature		
9.	Response Time Analysis by Zone		
10.	Shift Report		
11.	Natures per Hour Spreadsheet		
12.	Total Response Time Analysis		
13.	Media Reports		
14.	Unit Response Time Analysis (All Units)		
15.	Unit Response Time Analysis (Main Units)		
16.	Citation Audit Report		

18.3 Core Integration for Basic Public Safety Systems

18.3.1 Names

System Description		Response	Comments
1.	Is there a central names table or master index that manages names entered into the system? (A name table accommodates a person, a business and/or group names?)		
2.	Is information in the name table central to the system in order to eliminate duplicate entry of name information?		
3.	Is a name record in the central names table accessible by and integrated to other modules without re-entering name information?		
4.	Does the system provide the capability to link related records to the name record – such as incident events or vehicle ownership?		
5.	Does name information include the following as part of the permanent record: <ul style="list-style-type: none"> - Name and address - Home and work phones - Date of birth - Social security number - Driver license number - Driver license type - Descriptive information including at least sex, race, hair color, eye color, height, weight, hair style, complexion, speech, teeth, build, ethnicity, scars, marks and tattoos - School - Emergency contact information - Employment information - State ID - FBI ID - Caution/Alert Data - Alias Records - Additional Notes - Sex Offender Flag 		
6.	Do coded tables conform to National Crime Information Center (NCIC) requirements?		
7.	Does the system provide for a virtually unlimited number of alias names, with a physical description for each alias?		
8.	Does an inquiry on a name alert the user if an alias name links or is integrated to its known alias(s) or real name?		
9.	Does the system accommodate comments for each name, of virtually unlimited length with spell check?		
10.	Does the system provide the ability to link or attach digital images and other multimedia content such as sound clips, digital pictures, or movie clips, to the name record?		

11.	Does the system enable the user to manually or automatically perform duplicate name merge functions?		
12.	Does the system have the capability to transfer FBI-standard data from the names record to a Livescan Fingerprint system?		
13.	Does the system provide a history of all past addresses, and telephone numbers?		
14.	Does the system allow the user to inquire and search for names in the system using combinations of search criteria, including, but not limited to, Soundex, partial name, address, social security number, date of birth, sex, race, hair color, eye color, approximate height, approximate weight, etc.?		
15.	Does the system accommodate associate(s) information for each name and provides the ability to find persons in the system searching particular associate(s) names?		
16.	Does the system provide for entry in the name record of alert(s) or Cautions for dangerous characteristics associated with the individual to be displayed throughout the system when the name is queried or name record accessed?		

18.3.2 Vehicles

System Description		Response	Comments
1.	Is a central vehicle table provided to hold vehicles entered into the system?		
2.	Is information in the vehicle table central to the system in order to eliminate duplicate entry of vehicle information?		
3.	Is vehicle information easily accessible from other system tables as part of an involvement?		
4.	Does the system provide the capability to link related records to the vehicle record in such a way that the user can display a list of related records directly from the vehicle record and then display a full record from that list?		
5.	Does the system capture vehicle information, including the following: <ul style="list-style-type: none"> - License plate number, type and state - VIN (Vehicle Identification Number) - Year, Make, Model - Description (color(s), doors, characteristics, etc.) - Storage location - Status - Date received or recovered - Responsible agency and officer - Owner - Related Incident - Recovered value 		

6.	Does the system accommodate different types of vehicles, including cars, trucks, motorcycles, boats and airplanes and a field to indicate the type of vehicle?		
7.	Does the system allow linking of vehicle information to the owner and applicable incidents, accidents and traffic citations?		
8.	When a modification is made to the vehicle record, does the system preserve previous data from most fields in a history record?		
9.	Does the system provide the ability to attach digital images to the vehicle record?		
10.	Does the system clearly define why the vehicle is in the system: for example, stolen/not recovered, stolen/recovered, evidence, abandoned, impounded, involved in an accident, driven by criminal suspect, etc.?		
11.	Does the system provide for generation of reports of vehicle information, such as UCR/IBR and local status analysis and an audit report to identify possible duplicate vehicle records?		

18.3.3 Property

System Description		Response	Comments
1.	Is there a central property table that holds property entered into the system?		
2.	Is information in the property table central to the system in order to eliminate duplicate entry of property information?		
3.	Is property information easily accessible from other system tables as part of an involvement?		
4.	Does the system provide the capability to link related records to the property record in such a way that the user can display a list of related records directly from the property record and display a full record from that list?		
5.	Does the system capture property information, including the following: <ul style="list-style-type: none"> - Type - Brand name and model - Model year - Serial number - Owner-applied number - Descriptive characteristics (rusted, dented, etc.) - UCR code (clothing, consumable item, firearms, etc.) - Quantity, with measurement unit (gram, ounce, etc.) - Storage location and agency identification number - Status - Date received or recovered - Responsible agency and officer - Owner name, address and phone - Related Incident 		

6.	Does the system provide for a custody record for each property item, showing a history of custody transfers for the item?		
7.	Does the system provide the ability to easily duplicate a change-of-custody entry for items under the same tag?		
8.	Does the system accommodate UCR/IBR mandated amount recovered and accumulative amount recovered for each item?		
9.	Is the owner name an integrated part of the central name table?		
10.	Does the system allow the user to search for property with various criteria, such as, but not limited to, item type, serial number, brand, model, evidence identification number, and/or owner name?		
11.	Does the system clearly display why the property item is in the system: for example, stolen, recovered, lost, found, evidence, attached by civil officers, etc.?		
12.	When a modification is made to the property record, does the system preserve previous data from most fields in a history record?		
13.	Does the system provide the ability to attach digital images to the property record?		
14.	Does the system provide for generation of pre-formatted reports of property information, including a summary of property released?		

18.3.4 Investigative Trails

System Description		Response	Comments
1	Is the system as integrated as possible, allowing application modules to share common information such as names, vehicles, property and wants?		
2	Does the system provide for linking of related information, providing a trail (or link) for investigators? (For example, a name may be linked to vehicles and property under various relationships such as owner or driver - does the system provide the ability to link related records/involvements and show the relationship between them?)		
3	Upon name inquiry, does the system provide the user a record of all contacts and involvements for that name in the system?		
4	Upon vehicle inquiry, does the system provide the user a record of all contacts and involvements for that vehicle in the system?		
5	Upon property inquiry, does the system provide the user a record of all contacts and involvements for that item of property in the system?		

6	Does the system enable the user to restrict access to certain master name records based on agency restrictions for names such as informants, etc.?		
7	Does the system provide a way to associate the person's name record with all information related to that person and not require the user to back out of the name record to reach related information such as: property, vehicles, cases, arrests, field interviews, citations, warnings, accidents, or wants and view records in full?		

18.4 Advanced Records Management (RMS)

18.4.1 Law Records

	System Description	Response	Comments
1.	Does the system provide for storage and retrieval of information on all law incidents/calls for service, including the following: <ul style="list-style-type: none"> - Address and complainant information - Unlimited applicable offenses - All officers responding to the incident - All applicable times - OIBRS Applicable data elements - Clearance and disposition status 		
2.	Upon incident report inquiry, does the system provide the user a summary list of all information in the system that has been linked to that incident?		
3.	Does the system provide for entry of long narrative reports with spell check in each incident report record?		
4.	Does the system provide for entry of long supplemental narrative reports with spell check in each incident report record?		
5.	The system must provide for the Ohio Electronic Accident Report that meets the latest requirements of the state of Ohio and certified as a vendor that successfully submits electronic crash data to the state in the format expected.		
6.	Is complainant information integrated into the central table of all names (Master Name) in the system?		
7.	Does the system allow for additional information to be attached to the incident report, such as full name and descriptive information of witnesses and suspects, full descriptive and owner information on vehicles and property involved, arrests, etc.?		
8.	Does the system automatically assign a Sequential record number to each incident report record?		
9.	Does the system provide the ability to automatically generate separate sequences of incident numbers for each agencies system?		

10.	Does the system accommodate flags for an incident (such as "Weapons Involved", "Cargo Theft") and provide for reporting?		
11.	Does the system provide for generation of canned reports of incident information, including both summary and statistical reports?		
12.	Does the system allow for the incident report(s) to be approved by a supervisor(s)? Can the workflow, or approval process, be tracked? Can the rejection or approval information be sent VIA system message?		
13.	Can the default incident view be filtered down to the logged in user by default?		
14.	Is the system able to restrict access to individual supplemental narratives?		
15.	Is the initial CAD call record automatically attached (integrated) to the law incident record and in the involvement table?		
16.	Is the system integrated with CAD to auto-populate information from the CAD Incident screen to the law incident record?		
17.	The system must support the Ohio Uniform Traffic Ticket (OUTT) as an e-Citation format that will result as an automatic incident report created in the RMS.		
18.	Does the system provide for a simple incident (non-offense) entry?		
19.	Does the system provide for an agency defined set of questionnaires or agency defined reports that can be created by the agency and support agency defined answers where the officer is prompted at the arrest level record and involved party level for tracking information related to an involved party and arrest record for that party?		

18.4.2 Case Management

System Description		Response	Comments
1.	Does the laws records section include a case management feature to track all cases assigned to detectives, from initial incident through the completed investigation?		
2.	Is the case management information linked and integrated to the incident record?		
3.	Is the information on victims, suspects, other persons, vehicles and property involved with the incident integrated with the incident and accessible for case investigative purposes?		
4.	Does the system provide the ability to automatically assign cases to persons and details based on agency-defined offense codes and solvability factors, and notify the supervisors and individuals when cases are assigned?		
5.	Does the system retain a history of changes in status for each case being investigated?		

6.	Does the case management record accommodate a long investigation narrative and notes?		
7.	Does the case management record provide the ability to record all case file activity and the amount of time spent on each activity?		
8.	Does the system produce a list of cases pending or past due?		
9.	Does the system provide for automatic notification through the electronic messaging system for personnel assigned to cases?		
10.	Does the system assist with a heavy caseload by providing a solvability feature to arrive at a numerical score that tells the investigations supervisor the relative solvability of a particular case, based on agency-defined evaluation criteria and scoring?		
11.	Does the system provide for an agency defined set of questionnaires or case defined reports that can be created by the agency and support agency defined answers where the officer is prompted at the Case level record for tracking information related to case record?		

18.4.3 Field Interviews

System Description		Response	Comments
1.	Does the system provide the ability to conduct and complete field interviews?		
2.	Does the law records management section capture the information necessary to generate management reports using information obtained from field interviews?		
3.	Does the system provide for associating related persons, vehicles and property items with the field interview?		
4.	Is the contact name, as with all names in the system, part of the central name table?		
5.	If a vehicle is involved, does the vehicle record become part of the central vehicle table?		
6.	Does the system provide for generation of reports of field interview information, including field interviews by day and hour?		

18.4.4 Intelligence Information

System Description		Response	Comments
1.	Does the law records section provide for capture of confidential information on persons of special interest to the agency, such as known sex offenders, habitual criminals, persons under investigation, drug dealers, etc., and produce the appropriate management reports?		
2.	Does the system accommodate the following intelligence information: - Name information and person description		

	<ul style="list-style-type: none"> - Associates - Hangouts - Vehicles - Employment history - Residence history - Suspicious activities - Other information investigators and other persons will want to record in the table 		
3.	Is the person's name, as with all names in the system, part of the central name table?		
4.	Does the system provide security measures for the intelligence information, allowing access to only those employees with appropriate security clearance, and preventing other users without appropriate security access from even knowing intelligence information Map about a specific person?		

18.4.5 Criminal History Booking

System Description		Response	Comments
1.	Does the system provide for storage and retrieval of information on all criminal history activity for non-custody bookings (cite and release)?		
2.	Is information captured for each incident, including the following: <ul style="list-style-type: none"> - Assign a booking number - Name and address of arrestee - Arrest information - Offense information - Virtually unlimited applicable offenses - Ability to record bonds, fines and payments 		
3.	Upon booking report inquiry, does the system provide the user a list of all information in the system that has been linked to that arrest?		
4.	Is the system able to relate a booking to a law incident?		
5.	Is the data entered in the system automatically populating reports for OIBRS?		
6.	Does the system provide for generation of pre-formatted reports (Canned) such as a dissemination log, individual arrest report, arrest Summary report?		

18.4.6 Imaging

System Description		Response	Comments
1.	Is the imaging software developed and maintained by the primary vendor to provide a fully integrated imaging system?		
2.	Does the imaging menu allow the user to crop, resize, center, rotate, choose landscape or standard, alter the picture's contrast, sharpness and brightness, without affecting the original		

	photo?		
3.	Does the imaging system allow each record to store at least 999 images?		
4.	Are all system images stored as individual Microsoft Windows supported images, as a non-proprietary format, directly accessible without requiring the operator to export or convert the image through the image capture application?		
5.	Does the system provide a user with the ability to acquire an image from Windows explorer to connected devices or local hard drive for use within the system?		
6.	Does the software have the ability to capture images with a TWAIN compliant or USB device such as a digital camera or scanner from any terminal connected to the network?		
7.	Is a thumbnail of the first image shown on the primary data entry screen and easily enlarged by simply clicking the thumbnail picture?		
8.	Once a captured image is saved to the image set, is the image viewable at any linked capture or display capable station, or on multiple displays simultaneously?		
9.	Is the software able to dynamically resize the photo image while maintaining the image's original aspect ratio?		
10.	Does the software provide the ability to post an image to the Clipboard for use in other applications?		
11.	Does the software allow users to display either the front or profile images within the lineup without switching to a separate window or initializing a separate utility?		

18.4.7 Evidence

System Description		Response	Comments
1.	Does the system provide for an evidence management module to help evidence technicians track inventory so that past and present locations can be identified and traced?		
2.	Does the evidence management module help evidence technicians catalog and track property for extended periods of time/		
3.	Does the evidence management component provide for tracking of the chain of custody?		
4.	Does evidence history automatically update each change made to the evidence record?		
5.	Does the system allow for mass movement of items, such as: Court, Crime Lab, or moving to different locations?		

18.4.8 Evidence – Bar Coding

System Description		Response	Comments
1.	Does the system accommodate the use of bar-coding capabilities?		
2.	Will the system print bar-coded item numbers (PIN) and descriptions?		

18.5 Computer-Aided Dispatch (CAD)

18.5.1 General CAD Requirements

System Description		Response	Comments
1.	Is the CAD system capable of functioning either with separate call takers and dispatchers, or with dispatchers receiving and dispatching the calls?		
2.	Does the system provide a view-only version of the CAD status screen for users who need to monitor dispatch without adding, modifying, or deleting information?		
3.	Does the system allow for multiple call logging in calls table, radio log, officer log, incident tables (law, fire, EMS as applicable) and call history table?		
4.	Does the dispatch system have a direct interface with the law enforcement records management system, automatically generating full incident or case records for follow-up action?		
5.	Does the system handle multiple types of calls, generating multiple full incident reports as well as multiple active calls for dispatching, allowing police units to be dispatched and tracked separately for the same call?		
6.	Can multiple officers be assigned to one vehicle and when one officer is dispatched, does it display the second officer as being dispatched at the same time?		
7.	Does the system allow the dispatcher to see the call taker's progress and assign the call to a unit, without waiting for the call taker to route the call.		
8.	Is this possible even if the call taker is still entering information for the call?		
9.	Does the system provide a real-time status display for dispatchers showing unit status, active and pending calls?		
10.	Does the system allow the user to customize the CAD status screen windows and save the personal default settings, such as: <ul style="list-style-type: none"> - Size and position of the windows - Text size - Colors - Add or remove fields from the windows 		

	<ul style="list-style-type: none"> - Resize fields - Sort configuration 		
11.	Are the configuration options such that users can log in at any computer and retain these configuration settings, as well as toolbar buttons and other system settings?		
12.	Does the status screen differentiate between dispatched and pending calls?		
13.	In the status screen, does the system enable the user to determine which status column will control the sort order of the calls, and allow the sort order to be changed dynamically?		
14.	Does the system enable the user to drag and drop units to calls?		
15.	Does the system recommend units for dispatch using at least the following sort values: <ul style="list-style-type: none"> - Agency of unit - Kind of unit - Station of unit - Zone of unit - Proximity of unit to call (with AVL) - Time since last status change 		
16.	To increase recommended unit flexibility, does the system enable the user to assign primary and secondary uses to a specific unit?		
17.	For dispatch centers dispatching multiple agencies, is the system able to be configured to enable specification of the maximum number of units to be dispatched outside the agency's area at one time and the maximum number of units to be dispatched outside the agency's area in a single dispatch?		
18.	As an option, does the system provide a way of defining recommended unit plans including: <ul style="list-style-type: none"> - Day and time of day plan is valid - Type of unit - Unit station - Minimum number of units to recommend - Special equipment - Minimum number of officers to recommend 		
19.	Does the ability exist to assign units to shifts and to dispatch entire shifts if needed while allowing the dispatcher to be able to update shift assignments quickly?		
20.	Is the dispatcher able to quickly perform inquiries into names or name descriptions, vehicle license plates, past incidents, and into other tables, and perform wanted person checks, from the dispatcher's status screen?		
21.	Does the system allow for handling and logging calls for towing service(s)?		
22.	Does the system allow for assignment of towing companies from a rotating assignment table?		
23.	Does the system provide the ability to modify calls either from the call-taker's screen or from the dispatch status screen and allow a dispatcher viewing the call to view the most		

	recent changes?		
24.	Does the system provide for status updates, such as unit arrival on-scene/completion of call, of both the call and responding units with the system time-stamping each status update?		
25.	Does the system provide for multiple users to simultaneously modify the same call record, and upon a user saving an entry, alert a second user to the changes made by the first user and allowing the second user to decide which change to accept?		
26.	Does the system provide for rapid dispatch of units, with automatic logging of the dispatch times in the Radio Log and are these radio log time stamps associated with the subsequent full incident report?		
27.	Does the system enable the user to have multiple windows open at once and be able to shift dynamically between these windows?		
28.	Does the system provide the ability to preset timers, coded to the nature of call, for unit dispatch, unit arrival on-scene and call completion and is the dispatcher visually alerted if a timer expires?		
29.	Will entry of status change reset the alarm and are dispatchers also able to set timers for a call or a unit?		
30.	Does the system provide the ability to print unit status and active calls information and provide for automatic printing of radio log entries to a dedicated printer?		
31.	Does the system alert the user when a name displayed is a wanted person or has an active alert flag?		
32.	Does the system alert the user if the name entered in a complainant field of a call record is an alias name?		
33.	Is the user able to inquire into the vehicle records directly from the dispatch system using descriptive information and license plate queries as a simple command, not requiring full display of the vehicle screen?		
34.	Is the user able to inquire into agency equipment information if available?		
35.	Does the system accommodate calls for services for which the agency is not responsible for but wants to be aware of, for example, search and rescue calls or animal control not requiring a full incident report?		
36.	Does the agency provide a table of alarm information such as address, type, contact name/phone, complainant and call Response?		
37.	To streamline alarm entry when an alarm is activated, does the system allow the dispatcher to enter the alarm number and the system automatically enters this predefined information in the call for the service record?		

38.	Does the system allow for a display of agency instructions and policies linked to specific types/natures of call (e.g., instructions for choking victims, unit teams to dispatch for building fires)?		
39.	Does the system provide the flexibility to use special instructions set up by the agency such as standard operating procedures?		
40.	Does the system have the ability to put a call "on hold" to display at a later time so that calls placed on hold are available for review later?		
41.	Upon entry of a valid address, does the system display the number of previous calls, number of name and premise records, number of address alerts, as well as the number of name records with alerts and/or wants with that address?		
42.	Does the system display the number of duplicate calls that have the same address, nature, and date of the current call?		
43.	Does the system enable the user to enter a different call nature, address or both for each law, fire, and EMS call type for a single CAD call?		
44.	Upon entry of a complainant's name and address, does the system display the number of previous calls and wants and/or alerts associated with that name and address alerts associated with the address?		
45.	Is the system able to dispatch units for multiple-type calls such as an assault case requiring both police and EMS personnel?		
46.	Does the system provide the ability to reassign a unit, taking the unit off the original call and assigning it to another?		
47.	Does the system have the means to find employees with a particular skills needed for an incident or event?		
48.	Does the system provide a radio log for entry of radio transmissions to and from the dispatch center, with database reports available for condensing the data?		
49.	Are all call/unit status updates automatically posted to a radio log?		
50.	Can the system be configured to restrict, modify, and delete rights for radio log entries?		
51.	Does the system allow a closed CAD call to be re-opened and record who reopened the call with the appropriate time/date it was reopened?		
52.	Does the system enable the user to open one or more call types associated with the reopened call?		
53.	Does the system accommodate times when radio silence is required for whatever reason, providing an indicator on the dispatcher screen that radio silence is in force?		
54.	Does the system allow the dispatcher to change the status of all units of a shift with a single		

	command?		
55.	Does the system display available water sources proximate to a call, in order of distance, with the distance in feet or miles, the status of the water source, and the available water flow?		
56.	Are the state field and license plate number fields stored in separate fields so these fields can be searched and queried separately for both local and state queries?		
57.	Can each CAD center be configured with its own dispatch responsibilities, sort orders, columns and jurisdictions with configurations and positions of each CAD center remembered for each unique login?		
58.	Does the system then display in the traffic stop window the number of accidents, citations and/or warnings associated with the selected vehicle?		

18.5.2 Geobase - Address Verification

System Description		Response	Comments
1.	Does the system provide for automatic address verification against the Geobase, also using Soundex and alias searches when there is no exact match for the address entered?		
2.	Does the system allow for multiple occurrences of the same street name in different cities, displaying all occurrences and allowing the user to select the correct one?		
3.	Does the system indicate the number of previous calls, possible duplicate calls (within a pre-defined distance), name records, name records with alerts, local wants, number of premise records and address alerts associated the current address?		
4.	When entering a call address in CAD, does the system display the two cross streets nearest the address and any special directions entered regarding the call address?		
5.	For previously entered/used addresses, does the system enable the user to add an alert(s) to the address, and display the alert(s) if the address is entered anywhere in the system?		
6.	Does the system provide address verification for invalid addresses, number ranges, street names, intersections, street aliases, mileposts, rural routes and commonplace names?		
7.	Does the system enable the user to define apartment/office buildings in much the same way as street segments, thus enabling the software to Geobase specific apartments?		
8.	Does the system enable a user to rename a street and retain the old name as an alias street name?		

9.	Does the system automatically enter the city, state, zip and zone after verifying the address?		
10.	Does the system accommodate the use of address abbreviations?		
11.	Does the system provide Soundex (sound-alike) capabilities to identify addresses that are misspelled in the data entry process?		
12.	Does the Geobase accommodate the production of pin maps allowing of exporting the data to a third party software?		

18.5.3 Automatic Vehicle Location (AVL) Mapping

System Description		Response	Comments
1.	Does the system use AVL to track the location of all fleet units through Global Positioning (GPS) receivers?		
2.	Do the receivers enable users to locate the coordinates of all units on a map of their jurisdiction allowing dispatchers to quickly assign units to calls closest to the unit's current location?		
3.	Can the system view locations of current CAD calls as calls are added, modified, or completed allowing dispatchers to view calls and units in a geographical environment?		
4.	Can the map be set to automatically follow any unit by maintaining its location at the center of the screen?		

18.5.4 CAD Mapping

System Description		Response	Comments
1.	Is CAD mapping fully integrated with the dispatch system so officer locations and call location information is plotted automatically onto the map?		
2.	Is the user able to use drag and drop functionality on the map in order to dispatch units to a call?		
3.	Does the system display visual information about an area, including street names, major buildings, landmarks, police districts, and zones on a map generated by a shapefile of the agency's jurisdiction?		
4.	Will the system allow users to click on calls or units and view its information?		
5.	Can a call be created from the map?		
6.	Can a call be created from the results of an address or street search in the map?		
7.	Does the system provide the capability to change the color of map elements such as street lines and the map background?		

8.	Does the system provide mobile dispatch computer (MDC) and Geobase integration?		
9.	Does the system allow agencies to create multiple map layers in ArcGIS (ESRI) and import them?		
10.	Is mapping compliant with all Phase II wireless requirements and longitude and latitude points are plotted on the map in the approximate location of the call?		

18.6 Patrol & Mobile Data Computing (MDC)

18.6.1 Mobile Data Records

	System Description	Response	Comments
1.	Does the MDC system completely integrate with the CAD/RMS system?		
2.	Does the MDC product run on Windows and remotely interact with the agency's main database?		
3.	Does the MDC system have the ability to perform real-time messaging with agency-defined groups and/or individuals?		
4.	Does the MDC encrypt data for transmission via the available connectivity?		
5.	Will the main database display record(s) with associated alerts appearing at the top in color?		
6.	Is the MDC user able to update unit status, call status, view history information, and view radio log histories?		
7.	Upon selection of a call from the list of calls, does the MDC system provide detailed address information on the selected call?		
8.	Does the system enable the dispatcher to assign a higher-Response call while the user is already in progress on a call?		
9.	For each call, can the MDC user view vital information concerning: <ul style="list-style-type: none"> - Nature of the call - Contact person - Address of the call - Responsible unit - Text field comments entered by the dispatcher - Time and date the incident occurred - Time and date the incident was reported - Incident number assigned by dispatch - Call Response - Previous History related to the location of the call 		

10.	For each call, can the mobile user view a list of previous incidents associated with the address including: <ul style="list-style-type: none"> - Incident number - Nature of the call - Date reported - Officer assigned - Complainant 		
11.	Does the MDC system have field-reporting capability, allowing a user to enter in the following information in the field: <ul style="list-style-type: none"> - Names - Vehicles - Property - Field Interviews - Law Incidents - Narratives and Supplemental Narratives 		
12.	Does the system provide the ability to see photos from the mobile dispatch computers?		
13.	Are images able to be accessed and viewed from the main database for the following areas: <ul style="list-style-type: none"> - Names (mug shots) - Vehicles - Property - Evidence - Law records - Premises information - Employees 		

18.6.2 Mobile Data Queries

System Description		Response	Comments
1.	Does the MDC System provide the ability to query the OH LEADS/NCIC System?		
2.	Does the system run the following state and national queries from the officer vehicle: <ul style="list-style-type: none"> - Vehicle Registration - Driver's License - Boat - Articles - Guns 		
3.	Are the results of the query available in parsed data returns and is the returned information able to prepopulate an incident or create involved party to the incident from the return?		
4.	In response to a name, vehicle or property query to the main database, does the MDC system produce a list of all records matching the search criteria?		
5.	Does the MDC system display the total number of records received in response to a main database query with detail available by selecting a record from the list?		

6.	Do the results of a name query to the main database includes the following: <ul style="list-style-type: none"> - Driver's License Photo - Involvements - Scars, Marks, Tattoos - Name Alerts - Physical Description - Associated Warnings 		
7.	Is the user able to select whether the software provides notification of successfully transmitted state queries?		
8.	Is the user able to select how notification will be provided by the application when responses to the main database/state queries are received?		
9.	Does the software provide any type of visual and sound alerts on a returned HIT?		

18.6.3 Voiceless CAD

System Description		Response	Comments
1.	Does the system provide for voiceless dispatch, including update unit and call status?		
2.	Can the users view address and radio log history information at the touch of a button?		
3.	Does the voiceless cad in the mobile units have the ability to allow the officer to post their current status either for an incident or radio log entry		
4.	Does the voiceless cad allow an officer to create officer initiated call without dispatcher intervention?		
5.	Does the voiceless cad allow an officer to create traffic stop call without dispatcher intervention?		
6.	Can the officer start a traffic stop type call from the returned LEADS/NCIC query return and does all applicable data prefill the traffic stop incident data elements?		
7.	Does the Mobile Data Computer solution integrate with Bing® Mapping?		

18.6.4 Mobile AVL & Mapping

System Description		Response	Comments
1.	Does the software enable the user to view the agency's units and calls for service on a map of the agency's jurisdiction?		
2.	Is the map integrated with the computer-aided dispatch and mobile system, so that officers, dispatchers, and supervisors with access to the system can view the map displaying active units and CAD calls?		
3.	Does the software tracks location of agency's units?		
4.	Does the software use latitude and longitude coordinates to position the units on the map?		

5.	Does the agency's system administrator have the ability to specify screen and administrative privileges for individual users?		
6.	Does the software allow multiple screens to be open simultaneously?		
7.	Does the software allow the user to display a list of open screens and navigate between them?		
8.	Does the application allow installation of a GPS receiver using either a direct or an indirect connection to the server?		
9.	Does the software allow log in by user name, password, and unit, to accommodate officers assigned to more than one unit?		
10.	If an indirect connection is used, is the user able to start, stop, and check the status of the GPS receiver from the unit? If this type of connection is used, does communication between the server and the GPS receiver begin as soon as the user logs on to the application?		
11.	Is the user able to click on a map location to view that location's latitude and longitude information?		
12.	Is the user able to define the appearance of CAD call and unit markers by setting a choice of shapes, color, and size of each marker?		
13.	Is the user able to set the zoom factor of a layer and its labels to determine the magnification at which the layer and labels will appear on the map?		
14.	Is the agency's system administrator able to restrict individual user access to map layers?		

18.6.5 Mobile Messaging and Chat

System Description		Response	Comments
1.	Can the messaging system server be configured to archive all messages, even when messages are deleted from the user's PC's?		
2.	Will a visual notification appear when a new message is received, even when the messaging system is not the active program?		
3.	When responding to a message, can the user choose to reply to the sender, reply to all or forward the message to another user?		
4.	Does the mobile messaging provide the ability to message officer to officer or officer to the agency?		
5.	Does the system provide a new message alert indicating when a message has arrived?		

18.8.1 Support & Services

System Description		Response	Comments
	Is 24/7 support available?		
	Is there a dedicated help desk with specialists assigned to address support issues?		
	Is the average support response less than 2 -4 hours?		
	Are on-line support status updates available?		
	Has your vendor assigned a customer service representative to contact your agency at least once a month to ensure the system is functioning satisfactorily and asking if there are any questions or concerns?		
	Is a toll-free vendor support hotline available?		
	Is web-based support available? (WebEx, BomGar, etc.)?		

18.8.2 Upgrade Process

System Description		Response	Comments
	Are software upgrades provided at no additional cost as part of the on-going support agreement?		
	Are software and major module upgrades scheduled at regular intervals and scheduled to minimize the impact to the users?		
	Do the upgrades include comprehensive upgrade documentation and release notes?		
	Is pre-upgrade assistance and system diagnosis provided prior to an upgrade?		
	Is conversion provided of existing data to fit the format of updated release?		
	Is post upgrade assistance available as part of the service?		
	Are future upgrades and enhancements, based largely on the input of current users?		

18.9 Other Interface Requirements

18.9.1 State Link

System Description		Response	Comments
1.	Does State link query in real-time and simultaneously query disparate systems as well as Law Enforcement Telecommunications System (CLETS)/ National Crime Information Center (NCIC), Bureau of Motor Vehicles (BMV)?		

18.10 Other Requirements

18.10.1 Hardware/Operating Systems/SQL

System Description		Response	Comments
1.	Please provide pricing for 2 computer workstations with one monitor for CAD/Mapping use with Windows 10 Professional that is supported by the solution that is being proposed. Each computer shall provide video connections for 3 monitors		
2.	Please provide pricing for Microsoft SQL 2016 or latest version that is supported by the solution that is being proposed for 10 user CALS.		
3.	The Police Department will need 2 factor Authentication for Mobile Data Terminals for 9 devices. Please provide pricing for this requirement.		
4.	The Police Department wants to provide outside access to the server and requires pricing for Microsoft Terminal Server License with 10 user CALS.		